

[Snout and Trotter Hog Roasts](#)

[Terms and Conditions](#)

[Hog Roast Services](#)



[Contract](#)

The Contract for a Hog Roast shall be made between 'The Buyer' (The person making the booking) and 'The Sellers' (Mr and Mrs C Jopling) when the dates and prices have been agreed by both parties and the deposit is processed in accordance with the details below and The Sellers issue the confirmation letter/email. The Contract shall be governed by UK Law and subject to all the following conditions. No dates will be declared unavailable for booking by others until the deposit has been cleared. Confirmation of the booking is by letter or email from the sellers.

[Changes to Arrangements](#)

If you wish to significantly alter the number of persons you wish us to cater for we will need at least 4 weeks prior notification, or more wherever possible, and we will inform you of any additional costs. The Sellers will not be held responsible for inability to cater for your full party if this is not observed

[Booking and Pricing](#)

We require a fully cleared non-refundable deposit of 20% of the agreed cost at the time of booking to secure your date and your pig. This is payable by transfer to Snout and Trotter Hog Roasts.

[Final Balance](#)

The final balance is payable by transfer a minimum 2 weeks prior to your event. If you book 4 weeks or less before the date you must pay the full deposit and balance together. Non-payment of the balance by the due date shall be construed as a cancellation of the Contract by The Buyer.

[Payment Method](#)

All payments shall be in sterling (UK pounds) and can be made by Transfer to Snout and Trotter Hog Roasts

[Cancellation](#)

In the event of cancellation, please advise us immediately in writing. If the booking is cancelled within one week of the event date the entire fee will be forfeit and non refundable. On receipt of the notice of cancellation before one week of the event, The Sellers will refund any monies paid, less the non refundable deposit. In the unlikely event of the Hog Roast being unavailable for reasons beyond our control, we will always give a complete refund. No further liability will be accepted. The Sellers reserve the right to cancel a booking in their absolute discretion, if circumstances are beyond their control, at any time up to 4 weeks prior to the period of the booking. In this event a full refund of any monies paid by The Buyer will be made.

Change of Dates

The Sellers may consider a request for The Buyer to change the dates of the booking after confirmation has been issued.

Facilities

The Buyers will be responsible for the provision of companion catering and for providing details of such to the seller prior to the event in order that they may be able to liaise and confirm final arrangements. The buyer will ensure the provision of electricity to the position of the Hog Roast apparatus and where this is impossible pay a small additional charge for the hire of a generator.

The Sellers reserve the right to charge The Buyer for any extra costs incurred for additional catering facilities or services requested and will ensure that the service and facilities are always as stated and advertised and always meet or exceed the standard required.

Safety

The Buyer and the event guests must accept responsibility for their own safety and the safety and behaviour of their families and friends. The Hog Roast unit has open flames and children and adults must be aware of keeping a safe distance at all times. The seller will ensure that they are registered and approved by the FSA. The product will be cooked to the standards set out in the HACCP Plan which the seller has been assessed on and passed by the Food Standards Agency (Cornwall Council) and is safe for consumption. At the end of the service when the product is handed over to the client or their representative and the seller leaves the venue the product and the responsibility for the safe consumption and or disposal becomes the responsibility of the client and the seller will have no further liability.

Complaints

Should there be any cause for complaints during the service please notify The Sellers who will endeavour to resolve any issues promptly.

Notices

All notices shall be in writing to The Sellers at:

Waterstone, Marhamchurch, Bude, Cornwall, EX23 0HF

Warranties

The Owners do not warrant and are not responsible for the accuracy of any verbal information given or statements made by third parties on their behalf.

Liabilities

The Owners shall not be under any liability to The Buyers or third parties for any accident, damage, loss, injury, expense or inconvenience, which may be suffered, incurred, arise out of or in any way connected with the Hog Roast service. No term of this Contract is enforceable under the Contracts (Rights of Third Parties) Act 1999 by a person who is not a party to the contract. The use of the service is entirely at The Buyers risk and no responsibility can be accepted for injury, loss or damage to The Buyer, Family or Guests.